

LIMITED WARRANTY

Your Spa SensatioNZ Spa is a quality product and carries the following limited warranty solely to the original owner.

10 Years Structure - The spa structure is warranted against loss of water due to a defective spa shell for ten (10) years from the original date of purchase. In the event of a defect in the material and/or workmanship, the spa shell will be repaired or replaced at option of the manufacturer.

5 Years Surface - The acrylic surface of the spa is warranted against blisters, cracks or delaminating due to defects in the materials and/or workmanship for five (5) years from the original date of purchase.

2 Years Plumbing - The plumbing items installed during manufacture i.e. pipes; hoses & fittings are warranted against water loss due to defects in the material and/or workmanship for two (2) years from the original date of purchase.

2 Years Electrical - The electrical components i.e. controller, pumps, light and touch pad are warranted against all defects in the materials and/or workmanship for two (2) years from the original date of purchase. The electrical warranty excludes any sound systems or TV, video and DVD systems (These have a one (1) year warranty - excluding water damage).

2 Years Cabinet - The construction of the composite cabinet and sub frame are warranted for two (2) years.

1 Year – Filters, jets, spa covers & spa pillows are warranted for one (1) year.

Note: Components such as Fuses and LED's (light bulbs) are not included in this warranty.

Acts Invalidating Warranty

This warranty is void if Retail Links Ltd or its designated representative determines that the Spa has been subject to alteration, neglect, misuse, abuse, or if any repairs have been carried out by anyone other than Retail Links Ltd or their designated representative; or if the failure is caused by accidents, acts of God or other causes beyond the control of Retail Links Ltd.

Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in this owners manual. Specifically, damage caused by operation of the spa at water temperatures outside the range of 1°C to 42°C; Operating below 220V or over 240V; damage caused by dirty or clogged filters; damage caused to the spa from the absence of a hard cover; damage caused from improper pH or from chemical imbalance; running the pool with all jets turned to the off position.

The spa owner accepts liability for repair work performed by anyone other than a Retail Links Ltd representative.

Disclaimers

Retail Links Ltd or any of its representatives shall not be liable for loss of use of the Spa or other incidental or consequential damages, costs or expenses. Under no circumstances shall Retail Links Ltd or any of its representatives be held liable for injury to any persons or damage to any property. In no event shall Retail Links Ltd be liable for any reason or cause, in excess of the amount paid for the products. The spa owner is required to provide adequate access to the spa for any repairs or inspection. No other warranties, expressed or implied are valid. No agent, dealer, distributor, Service Company or other parties are authorized to change, modify or extend the terms of this Limited Warranty.

Spas purchased by or used for a commercial enterprise will not be covered by this warranty.

Specifications

Specifications are subject to change without notice.

Please quote the model and serial number if you require parts or assistance.

Proudly supplied by:

Retail Links Ltd

PO Box 9056
Annesbrook
Nelson

